Data Sheet: Data Protection

# Veritas™ Backup Reporter 6.5

The Veritas NetBackup™ Platform—Next-Generation Data Protection

## Overview

As data grows, backup operations are becoming increasingly complex and customers are finding great gains in operational productivity from leveraging backup reporting and service-level management disciplines. It is very difficult to improve on a process that isn't measurable, so the first step is defining, monitoring, and analyzing data on an ongoing basis. Compounded by data growth and complexity are government regulations and/or corporate governance projects that force backup administrators to prove backup service level compliance. Another challenge is that backup operations are typically run as a silo with little or no alignment with the needs of the business or understanding of how much backup and recovery operations cost the business.

As a key pillar of the Veritas NetBackup Platform, Veritas Backup Reporter delivers advanced backup reporting for business-level trending and analysis. By analyzing this data over time, Veritas Backup Reporter allows customers to enhance backup and recovery operations, verify backup service level compliance, and align backup with the business.

## Product highlights

- **Reporting across heterogeneous backup applications**—Centralize and normalize reporting across disparate backup environments, including Veritas NetBackup, Veritas NetBackup PureDisk™, Symantec Backup Exec™, CommVault Galaxy, EMC NetWorker, and IBM® Tivoli Storage Manager.
- **Business-level, hierarchical Views**—Choose whatever view best meets business requirements and drill down to the level of detail required.
- **Predictive forecasting and resource utilization reporting**—Ensure critical resources, such as disk and tape resources, are available and fully utilized.
- **Customized open database schema**—Leverage SQL and customize reports as needed.
- **Confirm backup compliance**—Track backup job success against targets over time to ensure backups occur within SLA parameters.
- **Analyze risk and quantify exposure**—Assess recoverability of business-critical clients and applications.
- **Perform business-context reporting**—Tailor content to the intended audience, for example, by line of business, by backup domain, or by application.
- **Perform granular threshold-based reporting**—Manage by exception and only be notified if a particular SLA has been breached.
- **Automate data protection reporting**—Hundreds of out-of-the-box reports to jumpstart reporting or use a report wizard to customize reporting parameters.

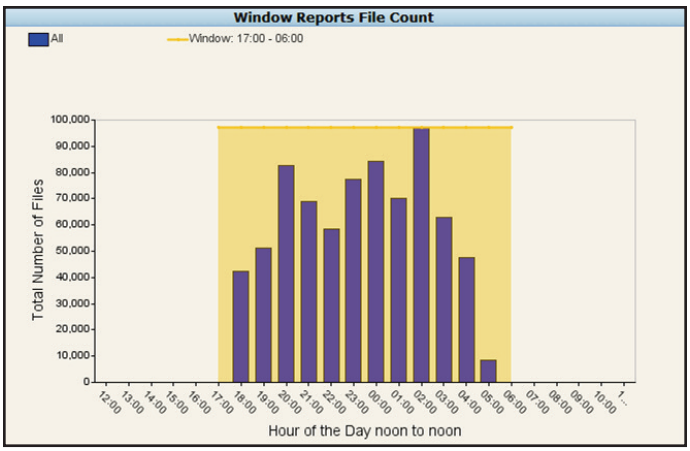
## Effective business planning

With data volumes growing exponentially year over year, IT staff require ample insight into their data protection infrastructures for effective business planning of their backup and recovery operations. It is imperative to be able to quickly identify growth trends and resource needs in order to ensure backups occur within established backup windows. Veritas Backup Reporter provides reports that

aggregate historical data to help support accurate forecasting of critical resources such as tape media. For further flexibility, Veritas Backup Reporter allows you to analyze costs and charges by application, department, user, or whatever business-level View desired.

## Verify backup service-level compliance

External demands from regulatory agencies, the courts, and other key stakeholders have changed the paradigm, requiring IT staff to rethink how their backup and recovery operations are run. To enable the effective management of a backup and recovery infrastructure, the sophisticated and flexible reporting capabilities of Veritas Backup Reporter can help. It is critical for organizations to be able to prove the recoverability of key information assets, to document compliance with RTO and RPO requirements, to analyze risk and quantify exposure, and to assess the recoverability of clients and applications. Once these are achieved, Veritas Backup Reporter can easily generate automated reports and email them to designated key stakeholders such as the CIO, legal team leads, and financial business leaders.



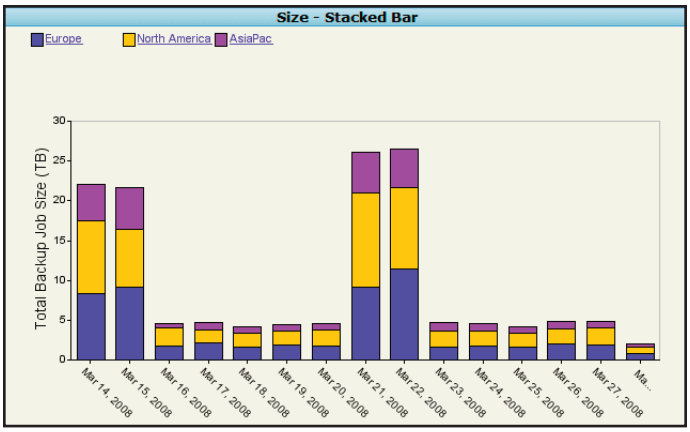

Confirming whether backup operations are within the established backup window is a critical component of confirming backup service level compliance.

## Align backup with the business

Because of budget constraints, cost allocation has become essential. IT managers need the flexibility to relate backup infrastructure costs to business owners for chargeback and do sophisticated cost analysis. Veritas Backup Reporter makes this easy by consolidating and allocating costs across backup and recovery services using pricing models that are defined to meet the business need. Invoices can be presented to business customers, and export chargeback tables to third-party billing systems, or simply use the data to analyze and justify expenditures.

## Customized hierarchical views and reports

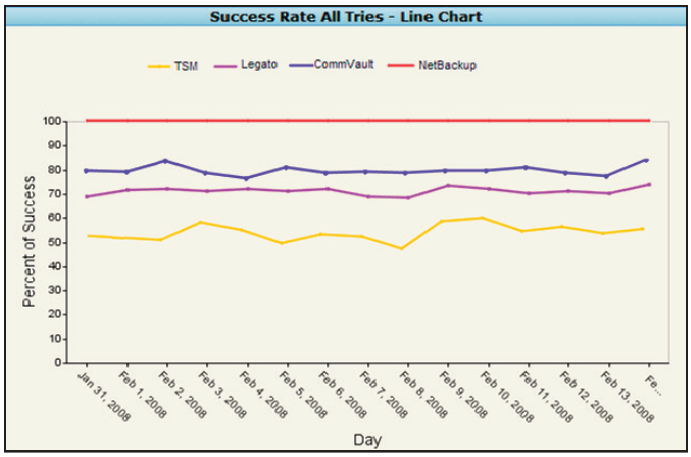
Veritas Backup Reporter's hierarchical, business-level Views allow organizations to track and analyze backup operations by whatever view that best aligns with business needs. Some common business-level Views include by geography, by service level, or by application; however, the opportunities are truly endless given the flexibility of the Backup Reporter View Builder. Veritas Backup Reporter maintains hierarchies that identify and eliminate the overlaps and gaps that create report discrepancies. View top-level summaries of your areas of responsibility or drill down to data to the layer or asset of immediate interest. The process is easy to set up and navigate, so it takes the burden off skilled data center staff—even nonspecialist and helpdesk staff can see how the backups are working. Since Veritas Backup Reporter supports information tailored to the requirements of the recipient, business users and IT managers have the information they need to do their jobs without the distraction of irrelevant detail.




Business-level Views that are hierarchical is an excellent way to track total backup job size globally across data center locations.

## Scalable and heterogeneous support

As data centers grow and become more complex, so does the job of managing the backup and recovery of the company's most critical asset—its data. Veritas Backup Reporter makes advanced reporting of the backup infrastructure easy with a scalable architecture that supports environments of any size. So when the data grows, the reporting capability does, too. In addition, today's data centers are typically heterogeneous environments—which can mean multiple backup applications to manage. Veritas Backup Reporter helps by normalizing data across disparate applications so terminology is consistent. Regardless of the backup application, NetBackup or otherwise, this helps to centralize the reporting across the entire backup and recovery operation.




With Veritas Backup Reporter's support of heterogeneous backup applications, it is easy to track backup success rates by backup application across the entire organization.

## Deployment architecture

*Key components:*

- **Light-weight Web-based interface**—Allows for Web access by anyone without installing additional software to generate reports
- **Veritas Backup Reporter management server, which includes an embedded database**—Supported on Windows® and Solaris™ platforms
- **Veritas Backup Reporter data collector**—Collects from all supported platforms including Windows, Solaris, IBM AIX®, HP-UX, and Linux
- **Agentless data collection**—Ensures that installation and ongoing maintenance are made easy and that no footprint is taken up on critical backup servers
- **Supported backup applications:** Veritas NetBackup, NetBackup PureDisk, Symantec Backup Exec, CommVault Galaxy, EMC NetWorker, and IBM Tivoli Storage Manager
- **Comprehensive reporting:** Collects data from the backup image, policy, skipped file, error log, job, deduplication, disk, and tape

## Additional highlights

- **Detailed NetBackup 6.5 Disk reporting**—Track disk capacity, utilization, and success for Flexible Disk and OpenStorage options
- **Drive utilization and throughput reporting for NetBackup environments**—Track and analyze drive resource utilization over time to ensure these critical assets are fully utilized
- **Tape library reporting**—Provides full visibility into each library to track media and tape drive availability to ensure capital funds are utilized to their fullest potential
- **Complete audit trail**—Tracks the data path from client to backup image to tape library slot, as well as the duplication and location of tape media
- **Maximum reporting scalability for large enterprises**—Offers proven scalability, supporting thousands of clients and hundreds of reports per day
- **Cross-navigation with Veritas NetBackup**—Identify potential issues with Veritas Backup Reporter and quickly cross-navigate over to Veritas NetBackup to address them before they impact critical backup operations
- **Customized dashboards**—Satisfies the needs of various groups or lines of business with reports tailored to specific audiences
- **Accurately measure backup success**—Define backup success based on business and audience requirements
- **Automated creation and distribution of reports**—Eliminates the manual task of keeping relevant parties up to date on key backup operations

## More information

*Visit our Web site*

www.symantec.com/backupreporter

*To speak with a Product Specialist in the U.S.*

Call toll-free 1 (800) 745 6054

*To speak with a Product Specialist outside the U.S.*

For specific country offices and contact numbers, please visit our Web site.

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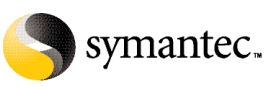

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